



Creating Markets to Address Societal Challenges

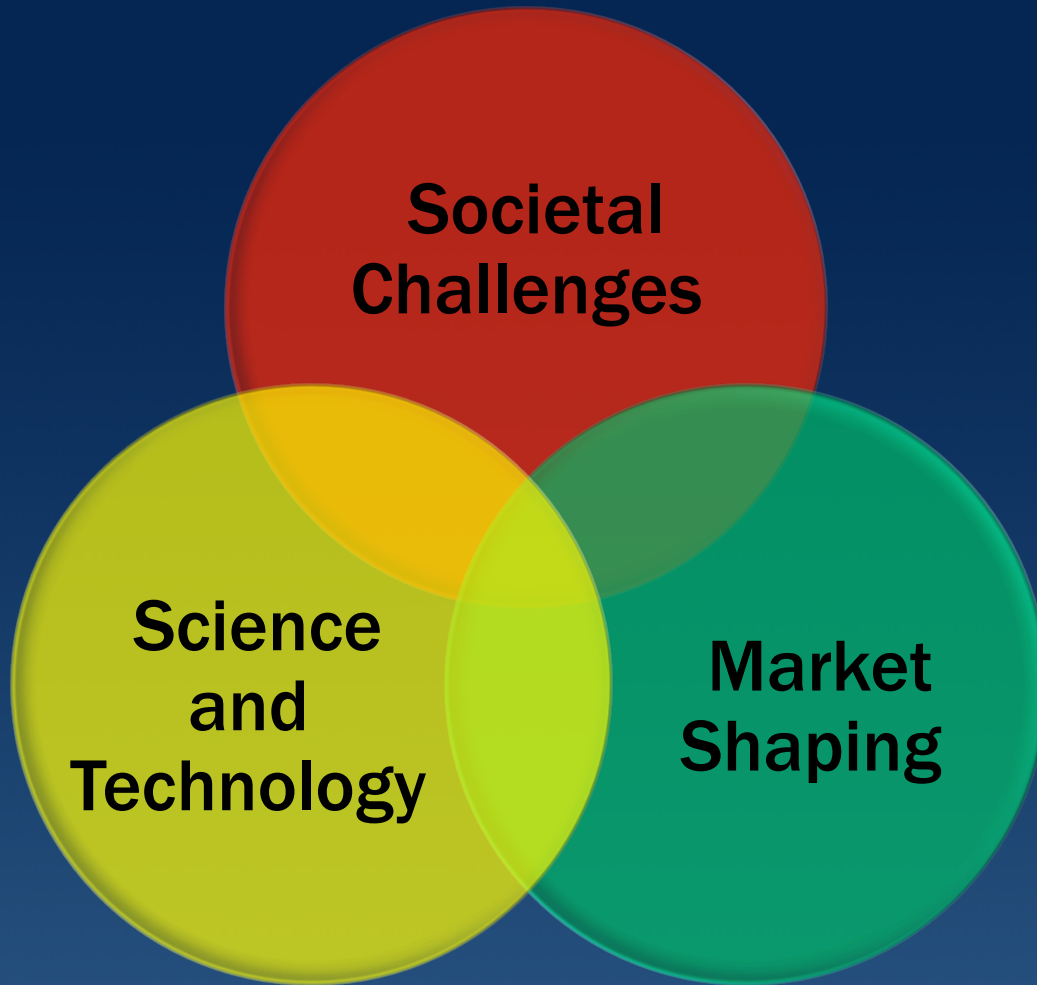
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Premises (1)

- Science, technology and innovation unlikely to solve societal problems but it may be able to make a contribution
- We may be under-utilizing S&T as an approach to address societal challenges because:
 - Market may be under-investing
 - A number of relevant government agencies have modest capacity to use S&T to advance their mission



Premises (2)

- “Market shaping” approaches may accelerate the definition, development, evaluation and adoption of innovations to address societal challenges
- Government currently has many mechanisms to make financial commitments contingent on failure (loan guarantees) – governments should have more ways to make commitments that are contingent on success



Examples of societal challenges

- By age of 3, children from low-income families have heard 30 million fewer words than their more affluent peers
- Only 20 percent of low-income student are proficient in 8th grade math
- More than 36 million American adults are reading at the 3rd grade level or below
- Real wages for non-college educated workers have been stagnant since late 1970s



Market shaping

- Firms will not invest in innovations with high social returns and low private returns
- Example: pharma companies will underinvest in vaccines for people earning less than \$2/day
- Global health community is using “market shaping” to encourage firms to develop health solutions
- Emphasis is on paying for outcomes as opposed to inputs



Market shaping (2)

- Incentive prizes
- Milestone payments
- Pooled procurement
- Advance Market Commitments

[Source: USAID: Healthy Markets for Global Health.]



Contribution of S&T-enabled solutions (1)

- High fixed cost, low marginal cost as opposed to costs that increases as a function of number of people served
- New insights about how people learn, acquire skills, make decisions from learning science, behavioral economics, etc.
- Anytime, anywhere access to IT-enabled services



Contribution of S&T-enabled solutions (2)

- Potential for continuous improvement through low-cost Internet-scale experimentation (A/B testing) data science, machine learning, etc.
- Personalization to needs, interests, skill levels
- Use of games to create engaging experience, keep people at “Goldilocks” level of difficulty



Contribution of S&T-enabled solutions (3)

- Use of AI to model interaction between expert and novice (e.g. digital tutors)
- Use of simulation to enable learning by doing
- Embedded assessment and evidence-centered design so that completion of a simulation is strong evidence of on-the-job performance



Example – adult literacy

- Barbara Bush Foundation Adult Literacy X Prize
- \$7 million in prizes
- Teams must develop a mobile literacy application that significantly improves literacy for adults reading at/below 3rd grade level within 12 month period
- Cities Competition to encourage broad adoption of effective solutions



Future success story (1)

- Coalition of foundations agree to provide “milestone payments” or AMC for educational software
- Software must significantly increase performance of low-income students in some subject (e.g. early fractions or 8th grade math)
- Software must ultimately be rigorously evaluated in a realistic setting



Future success story (2)

- Coalition of employers sponsor development of
 - Free, authentic, online assessment that is competency-based and predictive of on-the-job performance
 - Resources to help people “level up”
- This helps people without a college degree get a higher wage job that might previously required a BA



Possible limitations of this approach

- Requires valid assessments for measuring progress
- Many interventions require persistence on part of users
- Interventions may require “blended” approach – e.g. combination of online learning, peer groups, and support services
- Ultimate outcomes only partially under control of the developer of innovation



Possible next steps (1)

- Support the formation of multidisciplinary, multi-sector working groups to design market shaping approaches:
 - What's the problem?
 - Can S&T make a significant contribution?
 - What market-shaping approaches would accelerate development, evaluation and adoption of a high-impact solution?
 - What support is needed?



Possible next steps (2)

- Increase capacity of public sector to use “market shaping” approaches, make financial commitments contingent on success
- Create “centers of excellence” that can provide technical assistance to stakeholders seeking to experiment with these approaches (e.g. Social Impact Bond Technical Assistance Lab)
- White paper competition to generate ideas



Possible next steps (3)

- Use of comparative effectiveness research to determine societal “willingness to pay,” prospective benefit: cost ratio
- Explore portfolio of approaches (e.g. combining market shaping and impact investing)
- Companies “sponsor” the development of an innovation in the same way that they sponsor sporting events



Thank You

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